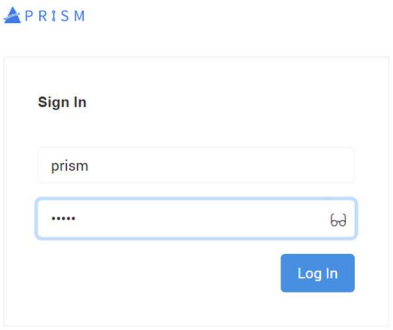
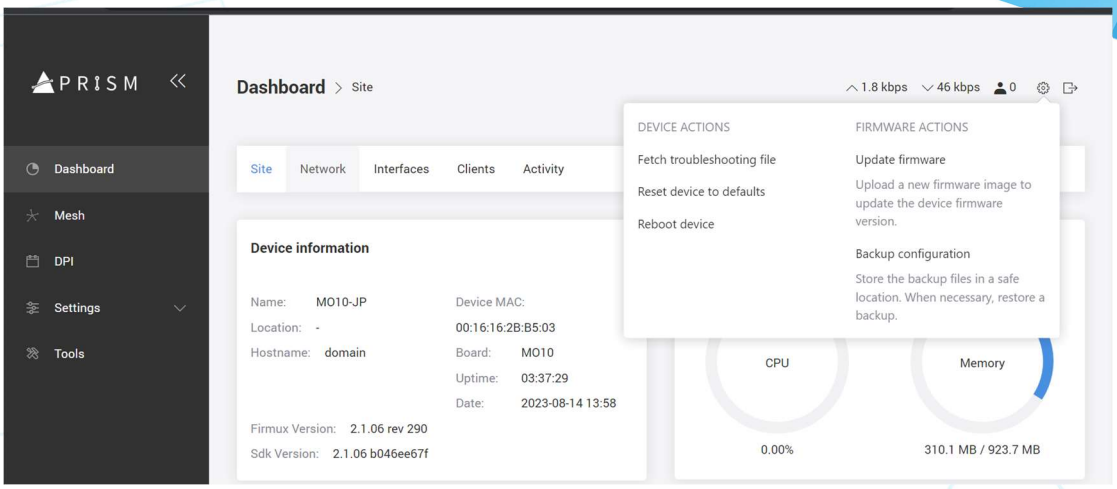
How to manually upgrade the device firmware

1. Access the device settings menu via Ethernet.
   (1) Configure your PC's IP setting to static and then set the IP address to any address from 192.168.19.2 to 192.168.19.250
   (2) Connect your PC's network port to the device WAN port.
   (3) Enter the IP address 192.168.19.1 in your browser.
   (4) In the PRISM login screen use the following login:
   Username: prism
   Password: prism

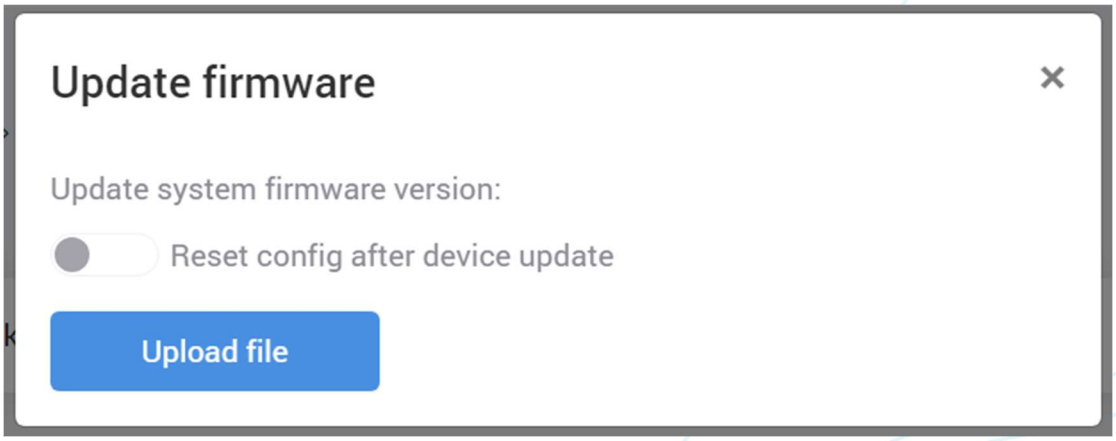


   Note:
   A. If the device IP address and username/password have been changed, please use the new IP address and username/password to login.
   B. You can refer to the Quick Start Guide for more information on how to login device.

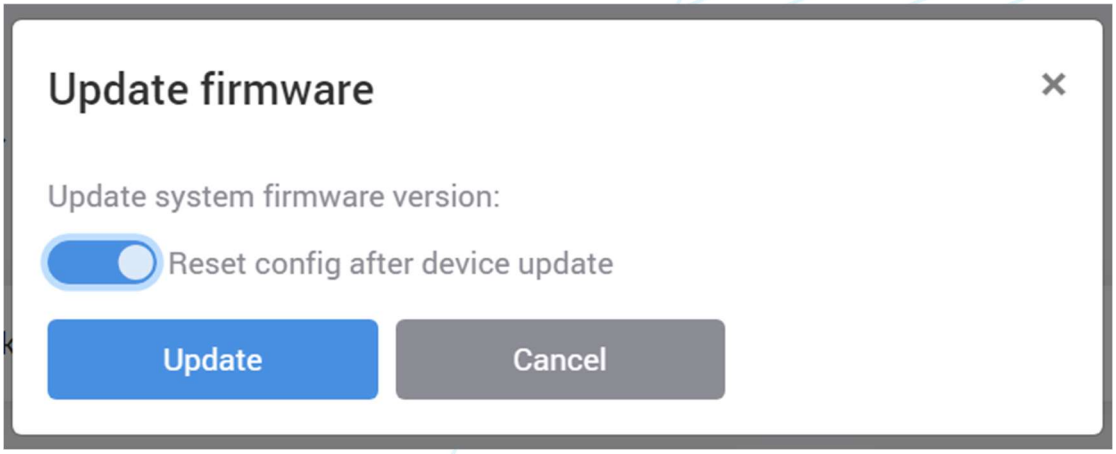
2. After logging into the web GUI, click on the gear icon located at the top right of the page to reveal additional firmware actions.



3. Click on “Update firmware” and click on “Upload file” to upload the device firmware file.



4. Once the file upload is complete, click on "Update" to initiate the firmware upgrade process, or click on "Cancel" to abort the firmware upgrade.



Note: Enabling "Reset config after device update" will also perform the factory default function automatically during the firmware update.